



## CEDAR SOLAR SA QUOTATION / PRO FORMA TERMS & CONDITIONS

1. Quoted Prices are for current stock only. Quoted prices subject to change on new stock due to exchange rate fluctuations.
2. Price List prices are exclusive of VAT (15%).
3. VAT payable on all invoices except on exports where Cedar Solar SA arranges the transport which client will be charged for.
4. Quotations are valid for 30 days from the quotation date and for existing stock only.
5. All quotations are subject to our payment terms
6. Please confirm stock availability and pricing when ordering.
7. Order cancellations are subject to a 15% handling fee.
8. Payments have to reflect on our bank account before goods are released. No cheques accepted. Card facilities available.
9. Any item not specified is excluded from quotation. delivery, commissioning, call-out fees, installation and electrical work are excluded unless specifically quoted for.
10. Cedar Solar is not responsible for any loss or damage caused while goods are in transit where the customer has rejected our quotation for special packaging.
11. Where goods are not delivered by Cedar Solar SA, or collected by the Customer, but is collected or delivered to an independent carrier, collection/delivery to the carrier shall be deemed to be delivery to the Customer. Where the Goods have been delivered to the carrier, Cedar Solar SA is not responsible for goods lost or damaged in transit.
12. Warranty & Returns. Units are warranted against faulty workmanship and components for a period of twelve months from date of supply (solar batteries excluded).
13. Our DC pump range warranty is 3 years for factory faults only. This warranty is only valid if warranty form is returned to Cedar Solar ([info@cedarsolar.com](mailto:info@cedarsolar.com)) within 14 days of system purchase. If warranty is not on record the system is not under warranty.
14. While Cedar Solar SA provides advice regarding the usage of goods supplied, the suitability of the goods for the use contemplated by the client is the sole responsibility of the client, and Cedar Solar SA will in no way be responsible for the suitability of the goods sold for any particular end use.
15. Our DC pump range warranty is only valid if pump is installed with our suggested Grade A panels and in our suggested panel configurations.
16. There is no warranty for solar batteries.
17. Returns must be made within 7 days and are subject to handling fees. Cut cables, fuses and batteries are non-returnable.



18. The issuing of a quotation or a Pro Forma invoice issued as a quotation presents no obligation until Cedar Solar SA accepts the customer's official Purchase Order.
19. If a Product/s is purchased from Cedar Solar SA but neither the system design or installation/commissioning was done by Cedar Solar SA, the warranty only applies to the product/s supplied and not to the functioning of a system in which the product/s is/are used. There are no returns or warranties on product/s incorrectly sized, installed or damaged through incorrect system design.
20. If a Product/s is purchased from Cedar Solar SA, the system design was done by Cedar Solar SA but the installation was not done by Cedar Solar SA, the warranty only applies to the product/s supplied and not to the functioning of the system in which the product/s is/are used.
21. Cedar Solar cannot guarantee the functioning or performance of a system if Cedar Solar SA's product/s are not used and/or are mixed with other components not endorsed by Cedar Solar SA.
22. Solar Water Pumps: If system performance changes and borehole information provided by customer was not accurate, the systems performance is not guaranteed. The design is based on information provided by the client. If the information is inaccurate the system will not function as designed by Cedar Solar SA.
23. If your borehole has significant drawdown/dynamic head, the pump performance is also not guaranteed. For the solar water pump system to work optimally a strong borehole with minimal drawdown will enable the pump to function as per specs. The yield of the borehole is there for a good guide. The fact that you must install a sensor minimizes the risks but not the negative flow rates.
24. It is common for boreholes to have a dynamic water level significantly deeper than the static water level (This is due to the draw down of the water level as pumping commences. Without testing the borehole, establishing the dynamic water level is very difficult. With a large draw down, the yield of the pump can be greatly reduced. It is therefore often very beneficial to oversize the system slightly to compensate for unknown variables.

**By accepting our quotation, we accept that the client has read and agreed to the terms and conditions as stated above.**